

Customer Service Feedback Form For Lutheran Urban Ministry

Thank you for visiting Lutheran Urban Ministry. We value your opinion and comments. We consistently strive to meet everyone's needs.

Please tell us the date of your visit:

1. Were you satisfied with the customer service we provided you?

Yes _____ No _____ Somewhat _____

Comments:

2. Was our customer service provided to you in an accessible manner?

Yes _____ No _____ Somewhat _____

Comments:

3. Did you experience any issues accessing our services?

Yes _____ No _____ Somewhat _____

Comments:

Should you wish to discuss further please indicate your name as well as your phone number and/or email.

Name: _____ Phone number: _____ email: _____

Please return this form directly to our Ministry Manager or email to

rhonda@theurban.ca